

Privacy Policy

Engine Carbon Clean and h2gogo Industries Limited are committed to respecting the privacy of your personal information. This Website Privacy Notice explains our policy for dealing with personal information that we collect through our website; www.enginecarbonclean.com.

Throughout this Policy, we refer to your "personal information" which means information which identifies you as an individual or from which your identity can be reasonably ascertained. Your home address and home telephone number are examples of personal information.

We will post any changes to this Privacy Notice on the Website, so we encourage you to check this Website Privacy Notice from time to time. In addition to the provisions of this Website Privacy Notice, there may also be specific and additional privacy provisions that apply to certain sections of the Websites. Because those specific and additional provisions also relate to your privacy protection, we recommend that you review them wherever they appear. In the event of any inconsistency between the provisions of this Website Privacy Notice and those other specific and additional provisions, the specific and additional provisions will prevail.

Information Collected The information about you which we may collect through the Websites includes:

- Information collected when you register, which may include personal information such as your name and contact details;
- The content of electronic forms you submit via the Websites, requesting us to provide services or information, or take actions;
- Any messages or comments you submit to us via the Websites, e.g. through an email or 'Contact form';
- Information collected when you participate in an online survey

You may browse information-only areas of the Websites without providing any personal information, however we may not be able to provide the full range of services through the Websites if we are not provided with the information outlined above.

In common with many commercial websites we may also collect aggregated information which tells us about visitors to the Websites. For example, we may collect information about the date, time and duration of visits and which pages of the Websites are most commonly accessed. This information is used by us to help to administer and improve the Websites.

Cookies This Website uses "cookies", small text files which are placed on your hard drive by some websites to store information. The cookies we use are only for the use of collecting visitor data and allowing you to share information via social media and to connect to our social media streams. Further details are below:

Google Analytics We use Google Analytics in order to assess the performance of our website in order to give you the best experience when browsing our website and reading our content.

Social Media This website does include social media sharing buttons to 3rd party sites such as Facebook and Twitter. These site may set 3rd party cookies. You can view more info on privacy for each site by clicking on the relevant link: [Facebook](#) and [Twitter](#).

Use and Disclosure of Information

We may share personal information with other Engine Carbon Clean and h2gogo Industries Limited entities and direct associates, however Engine Carbon Clean and h2gogo Industries Limited will not sell, trade, or rent to any third party information you provide through our website. We may track IP addresses to analyse trends and statistics, administer the site, track a user's movement, and gather broad demographic information for aggregate use. However, even when tracking these IP addresses the individual user remains anonymous.

In addition to providing our services to you, we may use or disclose personal information that we collect about you:

- For the purposes for which it was collected;
- Where you have consented to the use or disclosure;
- To maintain our relationship with you;
- For purposes related to Engine Carbon Clean and h2gogo Industries Limited research, planning, service development, security and risk management;
- To the extent that we are required or authorised by law to do so.

We may also use your personal information to keep you informed of our services, developments in the area of interest and other matters. If you do not wish to be contacted for those purposes, please let us know using the contact details set out below. We aim to provide you with information that we consider may be of interest or relevance to you.

Links The Websites may, from time to time, contain links to the websites of other organisations which may be of interest to you. Linked websites are responsible for their own privacy practices and you should check those websites for their respective privacy statements.

Security We use a number of mechanisms to protect the security and integrity of your personal information. Unfortunately, no data transmission over the Internet can be guaranteed as completely secure. So while we strive to protect such information, we cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. Once any personal information comes into our possession, we will take reasonable steps to protect that information from misuse and loss and from unauthorised access, modification or disclosure.

Governing Law This document shall be governed and construed by the laws applicable to United Kingdom and the parties submit to the non-exclusive jurisdiction of the courts of United Kingdom in respect of any dispute arising under this document or its implementation or enforcement.

Contact details If you have any questions or feedback about privacy, or wish to make a complaint about the way in which we have handled your personal information, contact us at bookings@enginecarbonclean.com